

CARE EVERYWHERE AT CALLEN-LORDE

What is CARE Everywhere?

Callen-Lorde uses Epic for our electronic health records system. **Care Everywhere** by Epic allows clinical staff from different organizations on the Epic electronic health record system to electronically exchange patient medical information in seconds.

How is CARE Everywhere useful?

It can be extremely helpful for other medical staff to be able to quickly access your medical records, especially in an emergency. Being able to see what medications you are on, what diagnoses you have, and your surgical history can help medical professionals best assist you and keep you healthy. For example, if you go to a new doctor and cannot remember the names of the medications you are on, the doctor can pull up your medication list.

Who at the other healthcare centers can see this data?

Any staff that have access to Epic and are part of your care team can look at your chart. That said, all health centers have stringent rules (which are monitored) about only accessing information relevant to their job as well as HIPAA regulations, so your information is well-protected as per the law.

What kind of information will be shared?

The information that will be exchanged may include most of the information maintained in your personal electronic health record at Callen-Lorde such as:

- Allergies
- Medications
- Medical, Surgical, Family and Social History
- Immunizations
- Clinic and Hospital Visits
- Test Results (Including HIV)
- Diagnoses (Including HIV)
- Procedures
- Sex work history

Please note that if you are concerned about other healthcare entities having access to confidential information such as your HIV status, your transgender/nonbinary identity, your substance use history, reproductive health history, and/or your behavioral health diagnoses you should consider NOT signing up for CARE Everywhere.

What kind of information is not shared?

Only X-rays, radiology images (reports are shared), and behavioral health notes are not shared.

Is the information sent to and from Care Everywhere done securely?

Yes, your information is sent in a secure, HIPAA-compliant manner.

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Which entities would be able to see my information?

For a full list of EPIC users please see this list of [Organizations Live With Care Everywhere | Epic](#)

Can you restrict some of the data?

Not at this time.

Can I change my mind later?

Yes. You or your legally authorized representative may revoke authorization at any time. Please let the front desk or Call Center know this and they can provide you with a form to revoke your authorization. That said, we cannot pull back information that has already been shared.

Can I consent for a temporary period or do I have to ask for it to be restricted/stopped?

You would have to request for CARE Everywhere to be stopped. We cannot retroactively pull information back but we can stop sharing moving forward.

How does consenting at another medical center affect my information at CL?

Consenting at Callen-Lorde gives us the ability to share your data with other practices using CARE Everywhere and see your health information that is in Care Everywhere from other organizations. Only consenting at Callen-Lorde allows other entities that you have given consent to see your health data from us. If another health center is not sharing your health information to CARE Everywhere, Callen-Lorde will not see data from that healthcare center. Note, not all States require that consent be given before sending information to Care Everywhere. Check with each institution where you have had care for their information sharing policies.

How can I share my data outside of this?

You can request specific information (such as lab results) to be shared with a specific provider or practice by filling out a HIPAA release form found here: <https://callen-lorde.org/patient-forms/> and mailing to records@callen-lorde.org. You can also request records directly through your MyChart Account.

Does this affect me if I am not signed up for MyChart?

You can consent to CARE Everywhere regardless of whether you are signed up for MyChart (Epic's patient portal system) or not. You can connect with Callen-Lorde's front desk staff at your next appointment to sign up for MyChart or CARE Everywhere.